**2025-2026 Board Monitoring Report Summary Statements**

**OE-3 Treatment of Community Stakeholders**
*Presented: June 8, 2026*
*Approved: June 8, 2026*
*Summary Statement Approval:*

The Board agrees with the administration's determination that OE-3 is in compliance with expectations, and that the action plans identified in the 2024–2025 report were successfully completed.

The Board appreciated the comprehensive information provided regarding open records requests, including the significant increase in requests received (approximately ten times the volume of previous years), the substantial staff time required to prepare responses, the need for legal consultation, and the costs incurred by the district compared with the limited fees that may be charged to requestors. The Board suggested considering a future indicator that would more fully capture the scope and impact of open records requests on district resources.

Regarding complaints, the Board would like future reports to include evidence demonstrating how complaints are managed, rather than relying solely on a statement that processes are being followed. Providing this information would strengthen the Board's ability to monitor compliance.

The Board also questioned whether complaint tracking is being reported in multiple Operational Expectations reports, including OE-3, OE-4, and OE-10, and asked whether these reports are intended to capture different types of complaints or if there is unnecessary overlap.

The Board inquired about the last update to the stakeholder survey and was informed that it was last revised in 2018. The Board looks forward to the planned action of reformatting the survey process by distributing shorter, more focused surveys on a more frequent basis to improve the quality and timeliness of stakeholder feedback.

Finally, the Board noted that the report lacks a section addressing capacity building. The Board recommends reformatting the report to align with the structure of other monitoring reports, including dedicated sections for Capacity Building and Action Plans to improve consistency.

**OE-9 Communicating with the Public**
*Presented: June 8, 2026*
*Approved: June 8, 2026*
*Summary Statement Approval:*

The Board agrees with the administration's determination that OE-9 is in compliance with expectations.

The Board recognized several areas of success highlighted in the report, including increased engagement across the district's social media platforms, as evidenced by higher rates of page visits, story views, and followers. The Board recognized the district's commitment to evaluating the effectiveness of its communication strategies.

The Board acknowledged the successful implementation and continued expansion of ParentSquare, appreciating the district's goal of maximizing the platform's capabilities to improve and expand communication while providing an additional layer of safety and security for students, staff, and families.

The Board noted that Indicator 1 appears to duplicate OE-3.3, Indicator 1, and suggested reviewing the indicators to determine whether both are necessary or if clarification is needed to distinguish their purposes.

The Board requested additional clarification regarding Indicator 6, specifically asking what types of events or situations would trigger communication under this indicator and what criteria are used to determine when an emergency or safety notification is warranted.

The Board also sought clarification regarding Indicator 8, asking whether any advisory committees or stakeholder committees had been established, what their purpose was, and whether the progress and work of those committees could be made available for the public to follow online.

Finally, the Board appreciated the forward thinking and collaborative efforts surrounding the district's plan to achieve Web Content Accessibility Guidelines (WCAG) compliance by the April 2028 deadline.

The Board noted that the report did not include a Capacity Building section and recommended incorporating one in future reports to maintain consistency with the format of other monitoring reports.